

Demonstrating Impact in the NHS: Workplace Experience of staff with Disabilities

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Disability Rights UK Research (Qualitative)



- Majority had disability-related leave listed as triggering sanctions or reduced A/L
- Patchy implementation of Disabled Staff group / networks
- Failure to understand and use Access to Work
- Poor practice around delivery of E & D training
- Fear around 'disclosure' compounded
- Managers' mixed abilities to support disabled staff
- Benefit of lived experience at planning and delivery is great if done properly

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Disabled staff felt:

- More pressure to work when feeling unwell (11% higher)
- Less confident that their Trust acts fairly with regard to career progression (8% lower)

Proportion of disabled staff: 17% in the NHS Staff survey, but only 3% in ESR

- definition of disability
- conditions for 'self-disclosure' (NHS staff survey anonymous)
- time of disclosure (ESR reports disability at the time of staff appointment, and is not reliably updated)

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Disability and Bullying

- More bullied, in particular from their managers (12% higher)
- Higher compared to all other demographic variables

Appraisal

Frequency – no difference, **but**

Substantial differences in the value of appraisal:

- 7 % fewer disabled staff felt that appraisals improved their performance.
- 9% more reports of work not being valued by their organisation



QUESTIONS

