



BPP University

Developing inclusive practice in the private HE sector; disability and learning difficulty

13:45 Seminar B4 . Room: Tower

Audio recorded

Disability Case Studies

Benefits and Compliance

**Individual
service user
Experience**



**Equality Act
2010**

We are Better Together.....

"Strength lies in difference not in similarities"
Stephen Covey



Key Success Factors

Vision: *The Strategic Approach*

Myth Busting: The Benefits of Inclusion

Link to and promote Ethos and Values

**Know your Business and service users!
Law/Health/Business**

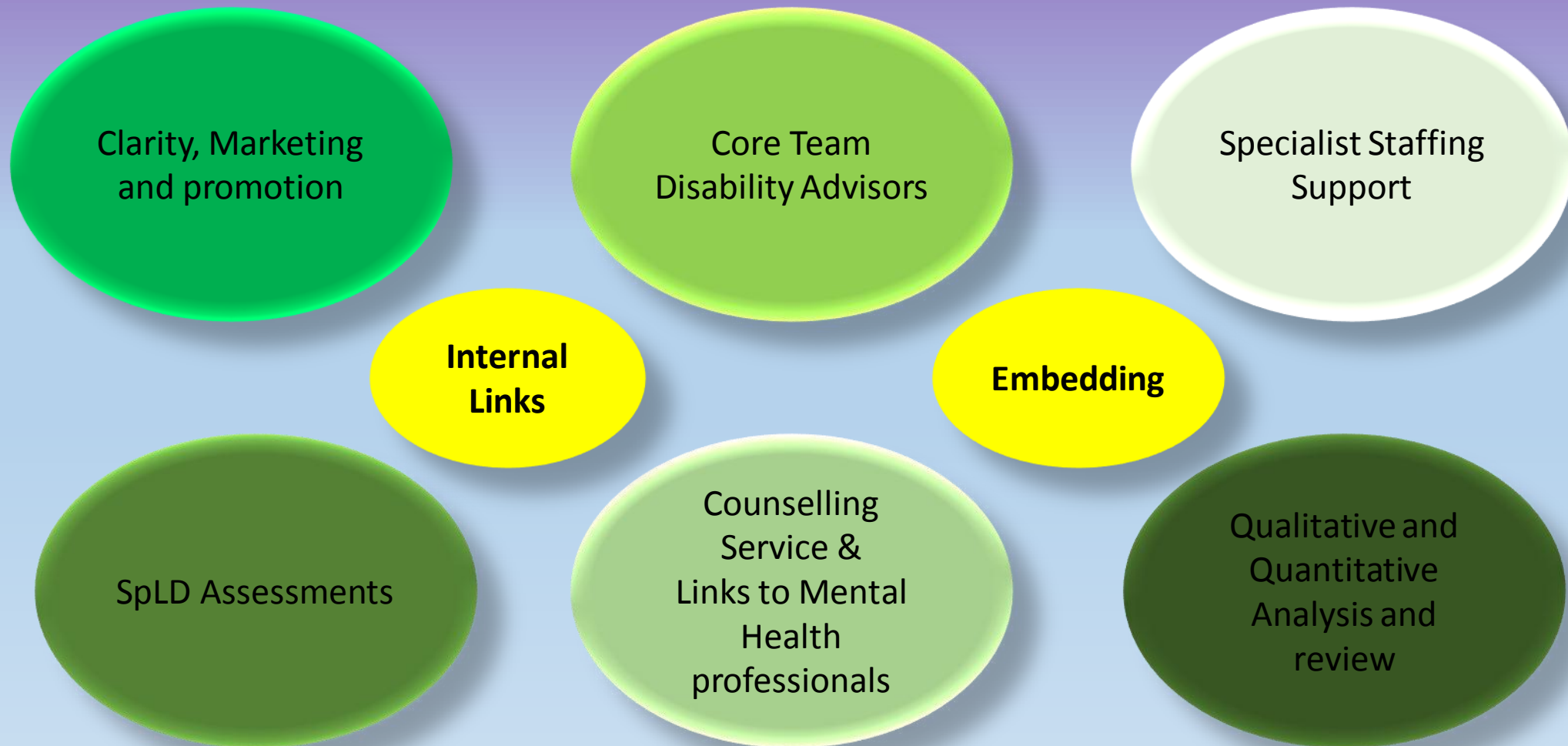
Communicate compliance. Create robust policy and procedures

**Don't stop.....
Ongoing Training and Development**

Buy- in – all levels

Plan Resources/physical and human

A Deeper Look



Asking the Right Questions

Customer Service

Encourage customers, students, applicants to have confidence in BPP as an Inclusive organisation

Share and Promote Support

“did you know that BPP has a comprehensive Learning Support team?”

“Would you like me to ask them to contact you?”

Reassure that sensitive personal information is NEVER shared

“We have a Comprehensive Disclosure Policy and Process.....”



Inclusive Practice



Strategy & Policy

- Learning and Teaching
- E & D
- LS
- IT
- Mental Health
- Fitness to Study
- Exams and Assessment
- Facilities
- Training and Development
- Retention Strategy



Diversity Groups

- BAME
- Disability
- Mature
- Women's
- LGBT+



Data and Feedback

- Student survey
- Staff surveys
- Application
- Achievement
- Retention
- Data Science
- Student profiles
- External & Internal networks



BPP INCLUSION

Outcomes

Increased Disclosure
Rates: from 5% to 11%

Success Rates for
Disabled Students as
good or better than
non-disabled peers

Student satisfaction
from 73% to 92%

Rise in confidence in the
service, more complex
individual students

Wellbeing and Mental
Health

Internal & external links
provide extensive
resource base to
support students



Discussion & Questions

Contact us

NicholasGlossop@bpp.com

Inclusion@bpp.com

Twitter: @BPPInclusion

www.bpp.com/Inclusion/learningsupport

